

# Sangfor Cyber Command Release Notes

Product Version	3.0.64
Document Version	01
Released on	Sept. 5, 2022





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# **Technical Support**

For technical support, please visit: <u>https://www.sangfor.com/en/about-us/contact-us/technical-support</u>

Send information about errors or any product related problem to <u>tech.support@sangfor.com</u>.

#### About This Document

This document describes the Release Notes of Sangfor Cyber Command(CCOM) version 3.0.6.4.

#### Intended Audience

This document is intended for:

- Network design engineers
- O&M personnel

#### Note Icons

English Icon	Description
	Indicates an imminently hazardous situation which, if not avoided, will result in death or serious injury.
	Indicates a potentially hazardous situation which, if not avoided, could result in death or serious injury.
	Indicates a hazardous situation, which if not avoided, could result in minor or moderate injury.
	Indicates a hazardous situation, which if not avoided, could result in settings failing to take effect, equipment damage, or data loss. NOTICE addresses practices not related to personal injury.
	Calls attention to important information, best practices, and tips. NOTE addresses information not related to personal injury or equipment damage.

#### Change Log

Date	Change Description
Sep. 9, 2022	This is the first release of this document.
Sep. 21, 2022	Change details in part 4.3.

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# **1 New Features**

ATT&CK capability:

- 1. Custom Intelligence.
- 2. Cluster expansion.
- 3. More countries or regions are available for customer locations.
- 4. Licensing management of third-party integrated devices.
- 5. Integration with HCI.
- 6. Threshold settings for the abnormal behavior engine.
- 7. Audio alert.
- 8. AKSK added to the connection method between STA and Cyber Command.
- 9. Access control for source IP addresses.

# 2 Enhancements

- 1. Whitelist.
- 2. Alerts are displayed by details or correlation.
- 3. Alert or Incident proof optimized.

# **3 Resolved Issues**

1. Some previous versions' known issues were fixed.

# 4 Upgrade Instruction

# 4.1 Pre-Upgrade Check

CCOM3.0.64 support upgrade from the following earlier versions:

Cyber Command 3.0.60.

# 4.2 Upgrade Limitations

Hardware:

1. Memory: None.

- 2. Disk: None.
- 3. Disk size: Directory /stmp/ is not smaller than 200 MB.
- 4. CPU: None.

Software:

Dependent on specific packages:

No. Immediate Upgrade of Configurations, Logs, and Data.

Yes. Impacts on Functions After Upgrade:

- 1. SSH process function is disabled by default. However, it can be enabled manually and will be disabled automatically 8 hours later.
- 2. Firmware Updater is disabled by default. However, if an upgrade is required, it can be enabled together with SSH and will be disabled automatically 8 hours later.

Reboot Required After Upgrade:

Yes.

Time Taken: 30 minutes.

### 4.3 Upgrade Procedure

Follow the steps below If you are upgrading from Cyber Command Version 3.0.64.

Before Upgrade:

Step 1. Check the MD5 values of all update packages to ensure they are the same as those in the attachments.

Step 1. Check whether the device has been upgraded to version 3.0.64.

Step 2. Go to System > Update > System Update and click Import to import the .bin package.

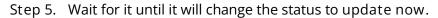
ystem Upo	date Packages
<ul> <li>Cyber C</li> </ul>	ommand Update
	Version: SIS3.0.60.0 EN BuildXXXXXX
€⁄-	You are using the latest version. Last Updated: Today 09:19
	To update to another version, upload an update package. Import   Obtain Offline Update Package
	To update to another version, upload an update package. Import   Obtain Offline Update Pack
STA Up	
œ	Last Updated: Today 09:19 🗘
<b>S</b>	Import Obtain Offline Update Package

#### Step 3. Click Import and select the bin to upload to the CC platform.

Cyber	Command Update			
	Version: SIS3.0.60.0 EN BuildXXX	xxx		
Ø	You are using the latest version. I	Last Updated: Today 09:19 🗘		
	To update to another version, up	load an update package. Impo	rt Obtain Offline Update Package	
STA Up	date		Browse	×
~	Last Updated: Today 09:19 🔇			
œ	Import Obtain Offline U	Update Package	1 Upload	
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C <sup>e</sup> Refres	sh			
C <sup>e</sup> Refres		Update Package	The file name extension .bin is su	
C <sup>e</sup> Refres	sh		The file name extension .bin is su up to 5 update packages (1/5) at	a time.
C Refres	name NGFOR STA		The file name extension .bin is su up to 5 update packages (1/5) at	a time.
C Refres	ih Name		The file name extension .bin is su up to 5 update packages (1/5) at	a time.

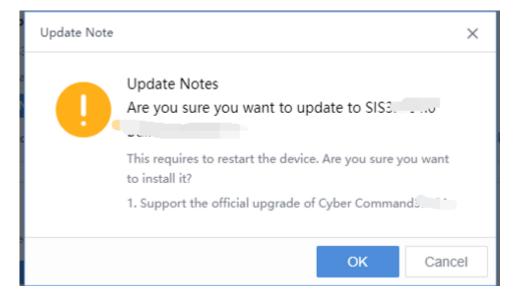
Step 4. Click OK to complete the import process.

		×
▲ Upload		
		an upload
Ø CyberCommand	Jin	
Loading, please wa	it	
		Cancel



ate Packages
ommand Update
Version: §
Imported Package Version:
Update Now Cancel Update from Imported Package
To update to another version, upload an update package. Import   Obtain Offline Update Package

Step 6. Click OK to perform the update.



Step 7. Wait for around 30 minutes until the update process run complete, the CC will restart automatically once it is completed. If the version number has changed to latest version number means the update process is successful.

System Up	date Packages
<ul> <li>Cyber C</li> </ul>	Command Update
€>	Version: SIS3.
	Imported Package Version: SISJ
	Status: Installing — 0% (Time Remaining: 30 minutes, When the update is completed, the system will restart.)

### 4.4 Handling of Upgrade Failure

If the upgrade fails, please contact technical support in time.

### **5** Precautions

- 1. A downgrade is not supported.
- 2. Starting from CCOM 3.0.60, only the bin file upgrade package is supported.
- A CCOM 3.0.60 is required to upgrade to CCOM 3.0.64. Please upgrade to
   3.0.60 first if the CCOM firmware is lower than the 3.0.60 version.
- 4. The CCOM upgrade can only be done via Web Console, and Sangfor Updater is not supported because the upgrade file is large.
- 5. Do not load the upgrade package in the public network during the upgrade. Instead, it is recommended to use an internal PC to upgrade devices.
- 6. During the upgrade, avoid manual device restart and accidental power failure.
- Contact customer service if any problems occur during the upgrade, and do not manually restart the device.



